Please review this draft then will dispatch tomorrow

The Director

Makula Auto Parts

Bukesa

0782245917

Attn: Mr. Sulaiman Ssemakula

Dear Sir,

Notice of Intention to Sue

We represent Mr Were Douglas upon whose instructions we address you as follows:

As you are well aware, our client with the assistance of his mechanic; Mr.Enos purchased a set of shock absorbers (BRYMAN 27-C41-A) from your shop at a cost of UGX. 450,000 in October 2016.

The shock absorbers were immediately fixed in his vehicle, a BMW 318i E46 series by his mechanic. Unknowingly to our client, the new shock absorbers were faulty and indeed developed complications a week after.

Our client immediately notified his mechanic of the faulty shock absorbers who in turn notified you of the same. You instead asked our client to monitor it for a month well knowing that the shock absorbers were already faulty at the time of purchase.

Our client has since then been contacting you to replace the faulty shocks or at least have the matter amicably settled but you have refused and/or neglected to do so.

This is to therefore demand that you refund to our client the entire cost of the shock absorbers of UGX 450,000 within seven days from the date of receipt of this letter failure of which we have further instructions to institute civil and criminal proceedings against you all at your cost!

Stand warned!